

Our Ref: 2018-026 Date: February 2018

Subject: Automated Emails

This request asked:

Please inform me of the date on which the SFO stopped sending automated emails in response to the submission of a report of serious fraud via the SFO's secure reporting form.

I can confirm that the Serious Fraud Office (SFO) stopped sending automated replies due to technical changes made to the reporting software during a transition phase in early 2016 which also included the SFO introducing their new website. These changes were made to enhance the security of the reporting tool.